

CHRISTOPHER BYLLOTT

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PROFILE

Project manager and former management consultant with nine years of experience managing strategy and process improvement initiatives for leading corporate and investment banks. Organizations served include Goldman Sachs, Morgan Stanley, J.P. Morgan Chase, Barclays Capital, Citigroup, Bank of America, Merrill Lynch, Deutsche Bank, Lazard and Credit Suisse.

EXPERIENCE

- 4/10-Present **BARCLAYS CAPITAL** **New York, NY**
Vice President, Global Compliance Program Manager
Earned highest performance distinction of “Significantly Exceeded Performance Criteria” in 2010
- Promoted after one year to Americas team manager with responsibility for delivering a \$3M Compliance project portfolio and managing three vice president project managers
 - Led a team of three business analysts, 10 developers and 25 senior business stakeholders through the delivery of a \$2M program to implement a strategic Compliance case management and reporting platform
 - Designed and implemented a global business intelligence system that provides risk reporting and interactive dashboards to Compliance senior management and the Executive Committee of the firm
 - Facilitated workshops with cross-functional managers in the United States, Europe and Asia to define target state business processes, management reporting routines and functional system requirements
 - Managed all phases of the program delivery lifecycle, including chairing senior management steering committee and strategy meetings, developing and managing against integrated project plans, authoring functional business requirements and directing IT through the system development lifecycle
- 9/05-4/10 **ERNST & YOUNG** **New York, NY**
Manager, Financial Services Advisory (2007-2010)
Earned ratings of “Significantly Exceeded” or “Exceeded” expectations on all consulting engagements in 2009
- Managed a 30-person, multinational effort to reengineer production support operations for a global investment bank, reducing financial data errors by 68% and cutting support overhead by 44%
 - Worked with the CFO organization of a leading investment bank to develop a strategic roadmap for optimizing firmwide expense management practices and reducing the firm’s overall expense base
 - Advised Finance and Technology leaders of a global financial services firm through a successful post-merger integration program following the \$1.2B acquisition of a collapsed investment bank
 - Developed a best practice IT governance framework for the CIO of a Fortune 50 global bank, enabling the bank’s successful conversion to a federally chartered bank holding company
 - Implemented a knowledge transfer curriculum that facilitated a top brokerage firm’s realignment of over 1,000 technology roles to strategic, high-value locations
 - Managed all phases of the engagement lifecycle, including developing client proposals, defining project scope and approach, managing engagement budgets and resources, monitoring project status and presenting final recommendations to client senior management
 - Served as performance manager for one senior consultant and two staff consultants, with responsibility for annual goal-setting, performance management, year-end evaluations and career development
- Senior Consultant, Financial Services Advisory (2005-2007)**
Promoted to Manager after two years in 2007
- Conducted end-to-end process and systems analyses on a range of secondary trading desks and product areas, including equities, fixed income, exchange-traded and OTC derivatives and foreign exchange
 - Managed a 10-person team through the redesign of a government-sponsored enterprise’s (GSE) IT control environment, helping resolve a \$5B financial misstatement and prevent future misstatements
 - Collaborated with Operations and Technology leaders of a top-tier investment bank to improve the control and operating effectiveness of a global OTC derivatives confirmation tracking system
 - Led a controls assessment of a leading investment management firm’s application infrastructure, including order management, trade execution, allocation and account management systems

- 1/05-9/05 **MORGAN STANLEY** **New York, NY**
Associate, Institutional Securities Technology Audit
- Led the planning, execution and delivery of an effort to optimize the IT control environment surrounding a \$1.4B securitized products business
 - Redesigned the department's IT risk assessment methodology, improving the quality, efficiency and consistency of reviews of the firm's institutional sales and trading systems
- 10/02-1/05 **KPMG** **New York, NY**
Senior Consultant, Information Risk Management
Ranked in top 10% of Associate class and promoted to Senior Consultant after two years in 2004
- Redesigned a Fortune 50 financial services firm's \$1B offshore IT outsourcing model, reducing development rework by 20% and boosting service level achievement by 15%
 - Led a London-based assessment of a global securities dealer's fixed income valuation engine and proposed recommendations that enhanced the reliability of daily bond price processing
 - Managed a 5-person team in Tokyo through an internal controls assessment that enabled a leading financial services conglomerate to achieve compliance with the Sarbanes-Oxley Act of 2002
 - Co-authored a white paper examining the integration of process improvement frameworks such as Six Sigma, ISO9000, Lean, the IT Infrastructure Library (ITIL) and Capability Maturity Modeling

EDUCATION

- 1998-2002 **UNIVERSITY AT ALBANY** **Albany, NY**
B.S., Business Administration (Management Science & Information Systems)
Honors: Cum Laude
- Summer Analyst, Arthur Andersen – Technology Risk Consulting, New York (2001)
 - Summer Analyst, MasterCard Europe – Business Planning & Analysis, Belgium (2000)

COMMUNITY SERVICE

- Fall 2011 • **Beginning with Children Foundation:** Student Mentor, College Preparation Program **New York, NY**
Winter 2005 • **Junior Achievement:** Volunteer Teacher, 11th Grade Business Strategy **New York, NY**
Summer 2001 • **Habitat for Humanity:** Volunteer, City Cleanup & Construction Project **New York, NY**
Spring 1999 • **Big Brothers Big Sisters of America:** Volunteer, Classroom Outreach Program **Albany, NY**